

# Office of the City Treasurer - Department Metrics

	2011	2012	2013
	ACTUALS	ACTUALS	BUDGETED
<u>LINE DESCRIPTION</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
Cost of property tax collection as a percentage of total property taxes collected	0.2564%	0.2783%	0.2334%
Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3)	90.06%	85.88%	90.00%
Number of property tax bills prepared and mailed	535,390	537,222	540,000
Number of ACH installment payments processed	33,521	35,228	34,000
Number of agency tax e-payments processed	50,402	64,655	50,500
Number of in-house tax payments processed	164,147	158,145	165,000
Number of Internet portal tax e-payments processed	1,810	2,082	2,000
Number of lock box tax payments processed	207,804	199,479	210,000
Number of tax parcels placed in foreclosure	991	1,152	1,200
Number of parcels acquired through foreclosure	464	745	750
Number of mobile home lottery and gaming credits	302	296	305
Value of mobile home lottery and gaming credits	\$25,908	\$25,166	\$26,000
Number of real estate lottery and gaming credits	88,873	87,651	89,000
Value of real estate lottery and gaming credits	\$8,330,362	\$9,052,998	\$8,400,000
Number of active bankruptcy cases	1,905	1,870	2,000
Number of taxpayer calls serviced	60,050	62,657	61,000
Number of payments disbursed	235,766	242,207	240,000
Amount of property taxes collected	\$783,236,218	\$772,608,028	\$790,000,000
Average daily short-term pooled cash investment balance	\$213,550,073	\$231,498,810	\$138,000,000
Rate of return on short-term pooled cash investments	0.2100%	0.2208%	0.1900%
State of Wisconsin Local Government Investment Pool rate of return (benchmark)	0.1392%	0.1592%	T B D
General fund investment revenue realized on short-term pooled cash investments	\$303,686	\$353,393	\$174,800
Number of animal licenses issued in-house	181	176	200
Number of in-house financial transactions	218,714	212,773	220,000
Value of in-house financial transactions	\$2,893,580,447	\$2,740,751,172	\$3,000,000,000